



**PERSHING GENERAL HOSPITAL & NURSING HOME BOARD OF TRUSTEES**  
**Special Board Meeting**  
**MINUTES**  
**Thursday, March 20, 2025**

ATTENDING: Board: Chair Ted Bendure; Vice Chair Dana Tueller; Trustee Sondra Sayles; Trustee Marci Carruth; Trustee Deborah Nicole Reitz; Legal Bryce Shields;

Joined via MS Teams:

Absent: Commissioner Liaison Connie Gottschalks;

Others Present: Kathie Robbins; David Harse; Brian Ross all from CPSI/TruBridge

Staff Present: Brandon Chadock; Lynn Broyles; Bobbette Hampton; Kevin Haggerty; KayDawn Hughes; Debbie Mock; Teresa Corbi; Sydney Wemple; Dr. VanGuilder

1. **CALL TO ORDER** – Chair Ted Bendure called the meeting to order at 5:31 p.m.

2. **PUBLIC COMMENT** – No Public Comment

3. **NEW BUSINESS**

1. **Discussion: Electronic Medical Record (EMR) System server status and proposed migration.** Brandon shared that CPSI will join at 6:00 pm to answer questions about transitioning. Kevin shared that we had an issue with the server going down and while we were able to get it going again, it is still an issue that could go down permanently. CPSI is recommending that we move our server off-site to the cloud. They replicate the back-up data at two different locations so that data is not lost.
2. **EMR proposals** – Brandon distributed a packet of information explaining what would be needed for MediTech such as equipment/software and costs as well as what would be needed for CPSI and costs. Brandon shared that he has checked with Staff as well as Clinic on what their thoughts are with CPSI. Dr. Vanguilder has shared that if the Board approves upgrading CPSI, she would like to move forward with CPSI optimization. Brandon has received positive responses since Kathie Robbins has helped staff with the workings of CPSI and how to utilize a lot of our system that we were not aware was capable. Kathie has proven that the CPSI does work as designed. Brandon asked David Harse to address what support services has changed in the last 6 months and where the business is going in the coming years. David Harse, introduced Kathie Robbins and Brian Ross that are on his team at TruBridge. He then shared their goals and focus going forward for their clients. Items included customer support, business strategies and goals. Brian also addressed concerns from PGH on customer support. Brian has brought in staff that has worked with EMR systems in hospitals and that they are rolling out a tiered support service to allow customer service handle simple support items, and another level to have more experienced support personnel to handle the more difficult issues.

**ACTION:**

Trustee Deborah Nicole Reitz made a motion to approve the purchase and implementation of the CPSI/TruBridge server migration cloud service: 3 Year Term; \$3,525 per month; \$3,750 Implementation. Trustee Marci Carruth seconded the motion. All were in favor with no objections.

**ACTION:**

Trustee Marci Carruth made a motion to approve the EMR option 1 proposals as presented. Current Annual Cost \$288,000; Year 1 Added Cost: \$447,821; Year 2 – 5 Added Cost \$618,912 (\$154,728/year for new recurring fees). Trustee Deborah Nicole Reitz, seconded the motion. All were in Favor with no objections.

4. **OTHER ITEMS**

- CORRESPONDENCE – None
- LEGAL – No action taken in executive session.

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**5. PUBLIC COMMENT – None**

**6. ADJOURN –Chair Ted Bendure adjourned the meeting at 7:08 p.m.**

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